

<b>Job title:</b>	HGV Technician
<b>Department:</b>	Aftermarket
<b>Reports to:</b>	Managing Contract Engineer
<b>Responsible for:</b>	None
<b>Location:</b>	Hertsmere
<b>Hours of Work:</b>	45 hours
<b>Closing date:</b>	

### Our values:

We are part of the Terberg Environmental Group that has roots going back to 1869, part of the larger Terberg Group that is still family-owned. All employees of our organisation are asked to represent our core values in all their business dealings, and candidates are required to demonstrate their understanding and commitment to representing these values. Our core values are Customer Focus, Entrepreneurial Spirit, Flexibility, Innovation, Integrity, Quality and Sustainability.



### Job Purpose:

To carry out the service & repair of HGV and RCV vehicles – Including routine servicing, MOT preparation and chassis and body repairs and fault diagnosis

### Main Duties and Responsibilities:

Routine maintenance & servicing. MOT preparation, remedial repairs as directed by the Workshop Controller & the Service Centre management team. Ensuring all work is carried out to DVSA standard including the completion of all associated paperwork. Promoting good housekeeping within the workshop environment and guarantee customer satisfaction.

### Quality & Environmental Responsibilities:

Responsible for the management, compliance and upkeep of the quality & environmental procedures, records, and documents relevant to the role.

Dennis Eagle Ltd is an equal opportunities employer and we welcome applications from all candidates.

If you have any queries or would like to apply for the role, please contact Alice Walden [alice.walden@dennis-eagle.co.uk](mailto:alice.walden@dennis-eagle.co.uk)



Criteria	Essential / Desirable
<b>Knowledge</b>	
• Time served experience in the maintenance and repair of HGV vehicles or similar in a workshop environment or as an on-site engineer	E
• Understanding of latest DVSA regulations & legislation.	D
• Understanding of workplace health & safety requirements	E
• Electrical and Hydraulic systems knowledge	D
<b>Experience</b>	
• Experience of both Body and chassis repairs	E
• Experience in repair of Dennis Eagle RCV's	D
• Time served Technician	E
<b>Education / Qualifications</b>	
• Year 3 City & Guilds or equivalent	E
• HGV License	D
• DE product trained	D
• Volvo Tech Tool trained	D
• Allison Transmission Trained	D
<b>Job-related skills &amp; abilities</b>	
• Good diagnostic skills	E
• Basic IT skills	E
• Basic Administration skills	E
• Ability to communicate with others effectively	E
• Presents a professional image	E
• Practical ability	E
<b>Other requirements</b>	
• Willing to work overtime at short notice	D
• Ability and willingness to travel throughout the UK when required	E
• To work catch up weekends in line with contract requirements	E
• To travel and attend training courses as required.	E

Please note that you may be asked to carry out tasks other than the above that are deemed by your manager to be appropriate, reasonable and within the remit of your role. You will be expected to carry out these ad hoc tasks as requested.

Employee name \_\_\_\_\_ Employee signature \_\_\_\_\_ Date \_\_\_\_\_

Manager name \_\_\_\_\_ Manager signature \_\_\_\_\_ Date \_\_\_\_\_

